Tim Snyder 93 Mount Pleasant Street Frostburg, MD 21532 gailygorp@gmail.com

September 27, 2023

The Alex N Sill Company 6000 Lombardo Center Suite 600 Cleveland, Ohio 44131 Attn. Dan Doorley

Dear Dan

It has been a blessing and a pleasure to have your thoughtful and professional assistance regarding my house fire of August 28, 2022. I didn't know what to do but felt that my insurance claims adjuster was off by quite a margin in his estimate of the money it would take to bring my home back to a livable condition. I simply did a Google search and by luck I chose to call Sill, and most fortunately you were assigned to my case. With your diligent assistance along with Don Baker's thorough evaluation of the real cost of the work that had to be done to address the massive damage done by the fire and especially the infusion of smoke throughout my home my insurance company complied and even their second adjuster agreed with Sill's estimate.

I can't say it strongly enough that without hesitation I would recommend to anyone going through the traumatic experience of a house fire that they contact the Alex N. Sill Company to engage your exceptionally professional and very thoughtful help.

Thank you so very much Dan for all you have done for me. It is deeply appreciated.

Sincerely,

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Tim Snyder