



October 11, 2021

Mr. Jason Marrero
Alex N. Sill Company
6000 Lombardo Center, Suite 600
Cleveland, OH 44131-2579

Dear Jason,

I want to take this opportunity to thank you and the rest of our Sill team for assisting us in resolving our insurance claim relating to the fire and destruction of our business in May of 2020.

Based on our experience the past 18 months, we wouldn't hesitate to recommend the services of Sill Company. Since our loss was a total loss and the majority of our records and documents were destroyed, your expertise in compiling, presenting and advocating for our contents and business interruption claims was absolutely essential. We have no doubt that if we had tried to present these claims on our own, or with a less professional and expert adjuster as our advocate, we would not have realized the same recovery. In addition, your team eased our daily burden by taking on the frustration and emotion of dealing with the insurance company for us, which allowed us to focus our time and energy on the future and rebuilding.

We truly appreciate all of your efforts on our behalf and can't speak highly enough of your team. Hopefully we will never have to deal with a catastrophic insurance claim like this again, but if we do you will be our first call.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Krause", written over a white background.

Steve Krause
President

Approximate Loss: \$1,200,000

Loss Location: Minnehaha Lake Wine & Spirits
2613 East Lake Street
Minneapolis, MN 55406