

John & Marlene Dalton
569 Comer Road
South Webster, Oh 45682

The Alex N. Sill Company
6000 Lombardo Center
Suite 6000
Cleveland, Ohio 44131
Attn: Dan Doorley

Dear Mr. Doorley,

On February 13th, 2021 my husband and I had a devastating fire in our garage. We called our insurance company to report this and was met with an adjuster that pretty much acted like we had set it.

We were so distraught over everything we had lost. One of the vehicles had been inherited and it still had the scent of my father in it. We live in a small home so most of what we owned stayed in the garage until we needed it. For months we agonized over what to do and then we made the phone call after doing online research and oh how satisfied we are.

We live hours from your company but you sent us a representative directly to our home and she was wonderful. Once we provided you with our final inventory the process moved like a whirlwind.

Your company has provided us with personable and professional service and we would be more than happy to recommend your services to everyone. I pray we don't need your services again but if so, we will not hesitate to contact you.

Thank you so much,

John & Marlene Dalton