



Royale Property Management

LEADERS IN PROPERTY MANAGEMENT

May 4th, 2022

Mr. Jason Marrero
Mr. Jerry Mazzoni
Alex N. Sill Company
6000 Lombardo Center, Suite 600
Cleveland, OH 44131

Dear Jason and Jerry,

I would like to take the opportunity to thank you for assisting us through the insurance claim with Liberty Mutual, related to a flood at our facility in December 2021.

We suffered a flood caused by a broken pipe in our Minnesota facility. In addition, in January 2022 we had a pipe that froze and caused major damage in another facility in Texas and since we did not have the risk management expertise in house to handle our claim, we turned to Alex N. Sill Company. With their expert advice, detailed review, and comprehensive process, we received the appropriate level of insurance proceeds to repair damages and get back up and running in the shortest time possible.

While we hope to never suffer through another flood event such as the mentioned ones, I would not hesitate to call Alex N. Sill Company to represent our claims should the need arise.

Sincerely,

Charles Pinter

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